



February 19, 2021

Re: Force Majeure Event – Polycarbonate Products

Dear Valued Customer:

As we informed you in a letter dated Wednesday, February 17, 2021, the severe weather events of this week have adversely affected our U.S. operations, notably our facilities at Mt. Vernon, Indiana and Burksville, Alabama, and our Houston HQ offices.

In addition, in the past 24 hours, we have received force majeure notices from key suppliers, notifications of carrier delays/shortages, and closures of our warehouses across the U.S. due to the extreme weather conditions.

These events that are outside our control have impacted our ability to supply certain polycarbonate products from our Mt. Vernon and Burksville plants. We, therefore, regret to inform you that we must declare a force majeure event with immediate effect. The affected products are LEXAN™ resins, CYCOLOY™ resins, XENOY™ resins, GELOY™ XP series resins, VALOX™ FR resins and XYLEX™ resins.

We continue to assess our available supply and capacity, and we will institute a material allocation until further notice. Your SABIC Sales representative will be contacting you regarding product availability as soon as possible.

Rest assured that SABIC is working diligently to mitigate the force majeure events, and we will provide updated information as it becomes available and advise you once the force majeure events conclude. Our focus also remains on ensuring the safety of people, protecting the environment and maintaining the integrity of our facilities and operations.

We apologize for the inconvenience this may cause and ask for your patience as we continue to navigate this difficult period.

Please reach out to your SABIC Sales or Customer Service representatives if you have any questions.

Yours sincerely,

A handwritten signature in black ink, appearing to read "Tony Cerruti".

Tony Cerruti
ETP Business Director, Americas