



February 19, 2021

**DuPont Mobility & Materials Global Operations Update: Notice of Force Majeure**

Dear Valued Customer,

In recent days, DuPont has received many notices of Force Majeure from suppliers of essential raw materials for our Engineering Polymers products, including adipic acid (AA), hexamethylenediamine (HMD), tougheners, modifiers, heat stabilizers, glass fibers, and butanediol (BDO). Suppliers of several other raw materials have announced shortages or significantly longer lead times against our requirements. Many of these announcements are very recent, and we are waiting to receive additional information about likely duration and impact so we can better estimate their effects on our ability to supply.

Given the multitude of sudden and unexpected notifications from our suppliers, DuPont Mobility & Materials is declaring a situation of Force Majeure globally and with immediate effect for products sold under the following brands: Zytel® (including Zytel® HTN and Zytel® Specialty Nylons), Crastin®, Rynite®, Selar®, Minlon®, Pipelon®.

We plan to communicate your specific product allocations and availability dates for the remainder of February and March no later than the end of next week. Allocations for April and any subsequent months for the duration of this Force Majeure situation, will be communicated at a later stage. As the situation is still developing, all allocations, including those for the remainder of February and March, will be subject to change.

Starting on Monday, February 22, 2021, shipments of the products covered by this notice will be suspended for a short period of time while we assess the impact on our ability to supply and set the specific product allocations.

Although the shortages described in this letter are unforeseen and outside of DuPont's reasonable control, we are disappointed to have to inform you of these constraints and delays in our supply. We recognize the importance of supply reliability and are doing our best to manage through this and to keep you informed as quickly and thoroughly as feasible. As always, please do not hesitate to contact your customer service representative with specific questions about your orders.

Regards,

Jeroen Bloemhard  
VP, Commercial Officer, Performance Materials